



# BizWorks

[mass.gov/bizworks](http://mass.gov/bizworks) | 1-800-252-1591

## Hiring and Recruiting

### MassHire Career Centers

Employment-related services for businesses' needs

**Contact: (617) 626-5300**

[mass.gov/careercenters](http://mass.gov/careercenters)

### MassHire JobQuest

Online resource to post job openings

**Contact: JobQuest Helpline - (617) 626-6571**

[mass.gov/jobquest/employers](http://mass.gov/jobquest/employers)

### MDCS - Work Opportunity Tax Credit (WOTC)

Tax credits for hiring targeted populations

**Contact: (617) 626-5353**

[mass.gov/dcs/wotc](http://mass.gov/dcs/wotc)

### Massachusetts State Colleges and Universities

Talented graduates and contract training

[mass.edu/system/campusdirectory.asp](http://mass.edu/system/campusdirectory.asp)

## Training and Workplace Safety

### ACLS Workplace Education Programs

Workplace adult basic education (ABE)

English for speakers of other languages (ESOL)

[doe.mass.edu/acls](http://doe.mass.edu/acls)

### Commonwealth Corporation -

#### Workforce Training Fund Program (WTFP)

Funding and resources to train current and new employees

**Contact: (617) 727-8158**

[commcorp.org/wtftp](http://commcorp.org/wtftp)

### MDCS - On-the-Job Training (OJT) Program

Assistance with the cost of hiring and training new employees

**Contact: A local career center: [www.mass.gov/careercenters](http://www.mass.gov/careercenters)**

[mass.gov/dcs/ojt](http://mass.gov/dcs/ojt)

### Div. of Apprentice Standards (DAS) - Apprenticeship Programs

Apprenticeship programs available to businesses

**Contact: (617) 626-5409**

[mass.gov/das](http://mass.gov/das)

### Dept. of Industrial Accidents (DIA) - Safety Grant Program

Funding for workplace safety training

**Contact: (617) 727-4900**

[mass.gov/dia/safety](http://mass.gov/dia/safety)

### Dept. of Labor Standards (DLS) - On-Site Consultation Program

Free service to help private employers meet OSHA requirements

**Contact: (508) 616-0461**

[mass.gov/dols/consult](http://mass.gov/dols/consult)



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## Layoff Aversion and Management

### MassHire Dept. of Career Services (MDCS) – Rapid Response

Assistance with layoffs/closings and access to skilled workers

**Contact: (617) 626-5703**

[mass.gov/rapidresponse](https://mass.gov/rapidresponse)

### Department of Unemployment Assistance (DUA) – UI Program

Temporary income and support for Massachusetts workers

**Contact: Unemployment Insurance (UI) Unit – (617) 626-5075**

[mass.gov/dua](https://mass.gov/dua)

### Dept. of Unemployment Assistance (DUA) – WorkShare Program

Layoff aversion – supplements reduced pay in slow periods

**Contact: WorkShare Unit – (617) 626-6877**

or email: [integration-dua-dcs@detma.org](mailto:integration-dua-dcs@detma.org)

[mass.gov/workshare](https://mass.gov/workshare)

## Business Development/Partnerships

### Massachusetts Office of Business Development (MOBD)

Tax incentives to create jobs and stimulate business growth

**Contact: (617) 973-8600**

[mass.gov/mobd](https://mass.gov/mobd)

### Mass Development

Finance and real estate development services

**Contact: (800) 445-8030**

[massdevelopment.com](https://massdevelopment.com)

### The MA Small Business Development Center (MSBDC) Network

Advising and training programs for businesses

**Contact: (413) 545-6301**

[msbdc.org](https://msbdc.org)

### Massachusetts Growth Capital Corporation (MGCC)

Working capital and loan guarantees

**Contact: (617) 523-6262**

[massgcc.com](https://massgcc.com)

### Operational Service Division (OSD)

Commerce between government and businesses

**Contact: (617) 720-3300**

[mass.gov/osd](https://mass.gov/osd)

### MassHire Workforce Boards

Partnerships and strategies to address workforce issues

[mass.gov/service-details/connect-with-your-local-masshire-workforce-board](https://mass.gov/service-details/connect-with-your-local-masshire-workforce-board)

## External Resources (Non-State Affiliated)

### MassMEP

Mentoring and training that help businesses grow and innovate

**Contact: (508) 831-7020**

[massmep.org](https://massmep.org)

### Office of Federal Contract Compliance Programs (OFCCP)

Guidance for nondiscrimination compliance

**Contact: (617) 624-6780**

[dol.gov/ofccp](https://dol.gov/ofccp)

### U.S. Small Business Administration (SBA)

Assistance in starting, building, and growing businesses

**Contact: (617) 565-5590**

[sba.gov](https://sba.gov)



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